

## PRIVACY POLICY FOR BYTEWAVE IT SOLUTIONS PTY LTD

Last Updated- 15/09/2023

### Contact Information:

- Email: [info@bytwave.co.za](mailto:info@bytwave.co.za)
- Registered Address: 113 Loop Street, Cape Town 8001
- Phone: 087 821 7759

### 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** This includes your name, email address, phone number, and any other information you provide to us through our website or in communication with our team.
- **Usage Information:** We collect data about how you use our website, including your IP address, browser type, operating system, and browsing behavior.
- **Cookies:** We use cookies to improve your browsing experience. You can manage your cookie preferences in your browser settings.

### 2. How We Use Your Information

We may use your information for the following purposes:

- To provide you with our services and respond to your inquiries.
- To improve our website and services.
- To send you updates, promotional materials, and newsletters, if you have subscribed to our communications.
- To fulfill legal or regulatory requirements.

### 3. Information Sharing

We do not sell, trade, or share your personal information with third parties, except as required for legal compliance or to provide our services.

### 4. Data Security

We employ reasonable security measures to protect your data. However, no data transmission over the internet is completely secure, and we cannot guarantee the absolute security of your information.

### 5. Your Privacy Choices

You have the following privacy choices:

- You may opt out of receiving marketing communications from us by following the instructions in our emails.
- You can manage your cookie preferences through your browser settings.

### 6. Access and Accuracy

You can request access to your personal information and correct any inaccuracies. To do so, please contact us using the provided contact information.

### 7. Changes to this Policy

We may update this Privacy Policy from time to time. The updated policy will be posted on our website, and the date of the latest revision will be included.

### 8. Contact Us

If you have any questions, concerns, or requests regarding your privacy or this Privacy Policy, please contact us at the following address:

- Email: [info@bythewave.co.za](mailto:info@bythewave.co.za)
- Registered Address: 113 Loop Street, Cape Town 8001
- Phone: 087 821 7759

By using our website and services, you consent to this Privacy Policy. This Privacy Policy is effective as of the last updated date mentioned above.